

Position: **Entry Level Service Technician**
Location: **Appleton, WI**
Reports to: **Technical Service Manager**
Hours: **Full time, 7:30am-4:00pm (OT as needed)**
Website: www.water-rightgroup.com

If you are seeking a position with a stable and profitable company, where you can be a member of a high energy, family oriented team, then Water-Right is the company for you.

Position Summary:

Our Service Technician position is responsible for various repairs of water treatment, including processing returns from various customers, and returns to vendors. The candidate will also be required to assist customers via phone, e-mail, and in person regarding maintenance of their equipment. The role will support and partner with credit, purchasing, and customer service departments on a regular basis. Interpersonal skills, time management, and the ability to multi-task a must. Water-Right will happily train the right candidate.

Essential Functions and Basic Duties:

- Providing trouble-shooting service to customers regarding technical repairs on water treatment equipment, via phone and in person
- Coordinating customer and vendor merchandise returns
- Performing a variety of water tests and logging results accurately
- Coordinating equipment prep and shipping to the nationwide sales team as needed
- Accessing the customer database
- Other projects as assigned

Specific Skills

- Professional communication skills when dealing with customers
- Mechanical/Plumbing/Electrical aptitude
- Experience working with Microsoft Office a plus
- Excellent communication skills
- Ability to work both independently and as a team
- Take direction and execute it accurately
- Cooperate with others to work toward the greater good

Training:

Water-Right will provide all training for this position. The ideal candidate will strive for the opportunity to learn and continuously better themselves. The Service Technician position has the potential to grow and advance within the company.

Personal/Culture Fit:

- A pleasant attitude, motivated, upbeat, friendly and can work well with other departments, customers, and vendors.
- Must be well organized and have time management skills. Ability to multi-task.
- Most importantly have fun within our family orientated culture, act with integrity, foster teamwork, strive for excellence, and have passion to make an impact long-term.

Pay:

\$15-\$20 per hour; Based on experience

Benefits:

Water-Right offers a competitive benefits package to all full-time employees, such as health and vision insurance, life insurance, 401K, PTO time, Health Savings Accounts, Flexible Spending Accounts, and inter-company events and programs. Additional benefits such as bonuses are paid yearly based on company performance at the discretion of management.

Water-Right, Inc. serves a very select customer base in markets of the water treatment industry, whose primary focus is to offer the best solutions for the consumers water treatment needs. We provide "value-added" products, tools, and support programs designed to best assist the customer in growing a successful business.

To Apply

Please mail or e-mail your resume to:

Water-Right, Inc.
Attention: Kirk Guthrie
1900 Prospect Court
Appleton, WI 54914

E-mail: kirk.guthrie@water-right.com

On Our Website:

You can upload your resume on our [website](#).

LEARN MORE

To find out more about Water-Right Group companies, brands, innovations, and markets, visit our new company website at www.water-rightgroup.com

"If you're hard working and thrive in a fun and challenging environment, consider Water-Right."

Kurt Gruett, President